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## RSL Art Union APPCO Response

20 June 2017

### Statement from RSL Art Union On APPCO Group Australia

RSL Art Union yesterday terminated its contract with the direct sales company Appco following disturbing revelations about the organisation's practices and culture, broadcast by Channel Seven on Sunday 18 June.

RSL Art Union goes to great lengths to ensure its contractors represent the organisation honestly and in accordance with the law.

We provide mandatory training and expect third party suppliers to adhere to RSL quality assurance and compliance guidelines. These forbid fundraisers from "providing incorrect information about the cause or damaging the RSL brand by misleading customers on services".

As such, we have terminated any further dealings with Appco.

We have a long, proud history of supporting and advocating for veterans and are committed to continuing to deliver world-class services and programs to the men and women who have served our country.

### Contact Us

Australia: 07 3188 0436

New Zealand: 0800 450 970

International: +61 7 3188 0436

#### Call Centre Hours

##### Monday - Friday

8:00 am - 7:00 pm AEST

##### Saturday

8:00 am - 4:00 pm AEST

##### Sunday

Closed

#### Please post to:

RSL Art Union  
Locked Bag 4032  
Fortitude Valley, QLD 4006  
Australia